

## **Bankers Healthcare Group –** *Transformations*

## Situation

Bankers Healthcare Group (BHG) provides innovative, hassle-free financial solutions to licensed healthcare practitioners and other highly skilled professionals throughout North America. Since 2001, BHG has provided more than \$5 billion in financial solutions to tens of thousands of satisfied customers nationwide. From a loan standpoint, consumer loans account for about 20% of their business, with 80% being business loans. Monthly, BHG mails approximately 2.1 million pieces to highly targeted lists. Annually, BHG mails and tests between 9 to 12 varying packages to cold prospects, preferred prospects, or renewal clients.

Channel Communications developed a direct mail package for BHG designed to resonate with and generate response for their cold prospect target. To measure efficacy, BHG tests the response of package designs and offers.

## Solution

Channel created the "Transformations" direct mail package. The package utilized split imagery (i.e. a bicycle with training wheels morphing into a racing motorcycle or a child's teddy bear turning into a powerful lion). Messaging discussed how a loan from BHG would help the recipient *transform* their business or life, taking it to the next level. The package utilized variable data with copy and logos changing based on the individual database fields. The imagery and messaging were also implemented into a companion online outreach campaign.

## Result

The package is currently mailing therefore response results are still forthcoming. The client is thrilled with the piece and has extended the campaign into digital and social media platforms.

- #10 outer envelope
- 8.5"x11" letter
- 4"x9" insert card







