

New Windsor State Bank - Eldersburg Branch Campaign

Situation

New Windsor State Bank (NWSB) is Carroll County's only locally owned full-service community bank that has been operating for over 80 years, with a legacy of more than 150 years. NWSB is active in the community and sponsors events such as the annual parade, provides financial support for education, and makes generous contributions to a variety of area concerns.

The new branch in Eldersburg recently opened and is in need of promotion.

NWSB was seeking an agency that could understand their legacy and desire to grow, and that could develop marketing collateral to help achieve success and deliver results. NWSB wanted to increase deposit accounts, lending opportunities and lines of credit for local businesses, in addition to ongoing personal deposit accounts, home mortgages and home equity loans. Channel partnered with New Windsor State Bank in 2016 to develop a campaign to help this effort.

Solution

We want targeted businesses to take an interest in NWSB and initiate contact with the Eldersburg branch. As a first step in understanding the NWSB brand, our team conducted interviews with bank employees and local business owners. These findings helped Channel develop creative ideas and high level messaging for the campaign.

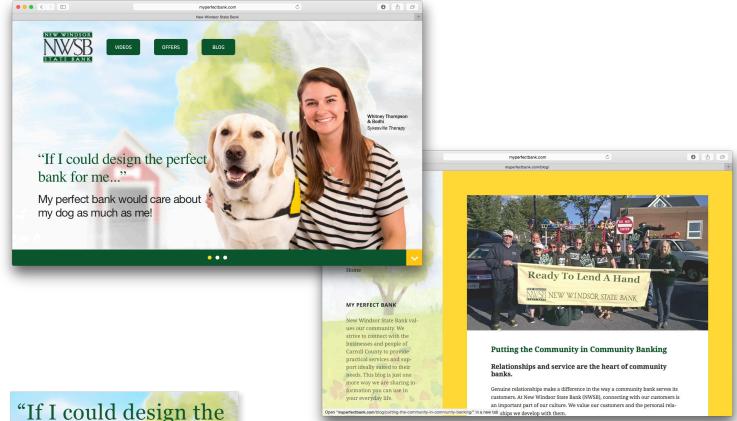
Competitor bank marketing is too predictable and formulaic. We wanted to achieve a tone that is crisp and compelling. We targeted business owners who feel disenfranchised from their current banks while also gaining some share of mind among consumer customers, too. We wanted our tone to convey the reality that NWSB 'gets' you. They understand your business needs. And they are real people – not stuffed shirts or empty suits. They live and breathe in your neighborhood, right here, not in some ivory tower.

Channel developed a campaign centered on the concept of "My Perfect Bank." Three local business owners were filmed in their fields and at the bank, describing how NWSB is the perfect bank for them and their needs. The materials that followed were newspaper and magazine ads, digital banner ads, pay per click, social tactics, content marketing, and a high-impact direct mail piece.

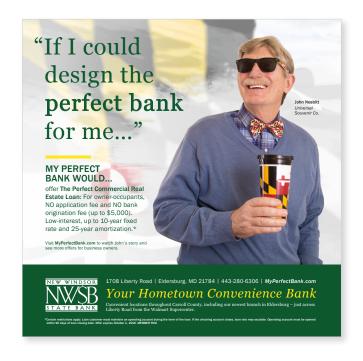
Result

"My Perfect Bank" campaign launched in July 2016. Results are too early to report but the bank is extremely pleased with the look and feel.

- Videos
- · myperfectbank.com
- Newspaper Sticky
- Print Ads







- Print Ads
- · High Impact Direct Mail







